

Clark County Department of Family Services

QPI Recruitment Workgroup

Meeting Minutes

Tuesday, November 1, 2016 – 12:00pm to 1:30pm

Lincoln Room

ATTENDEES

Denise Parker, Cindy Metzger, Oscar Benavides, Neiufi Iongi, Eduardo Alvarez, Sha'Londa Adams, Dawn Sanchez, Patrick Barkley

AGENDA

- 1. Welcome/Introductions
- 2. PRIME
- 3. Reverse Matching
- 4. Parallel Process Recruitment
- 5. Advanced Foster Care
- 6. Next meeting and location

MINUTES

1. Welcome/Introductions

2. PRIME

- o The PRIME creators will be in Clark County on 11/14/16. Licensing is currently entering families and needs to also enter currently placed children. Feedback is very important so that changes can be made prior to the GO LIVE date of 11/14/16.
- o All children's profiles have been entered by placement
- Foster Parent champions are working on their own foster parent profiles to give feedback also
- Other jurisdictions, including Washoe County, have purchased this matching program
- When a bed is put on hold in UNITY it will also need to be put on hold in PRIME by the licensing worker

3. Reverse Matching

- PRIME has a feature that should replace the reverse matching that is currently being done by licensing. Foster parents will be able to search for a child or children who meet the criteria they are seeking
- O Currently reverse matching involves e-mails being sent to licensing by the individual placement workers. Some have detailed information and some do not have detailed information. Oscar will provide Patrick with a list of the information that would be helping in making matched and Patrick will discuss this request with the placement workers to see how to make the e-mail process more effective. This will be in interim process while waiting for the PRIME go-live date.
- Licensing struggles with knowing which children are available for placement as this
 information changes by the minute. Placement has a spreadsheet on the P Drive.
 Dawn and Patrick will see if there is a way to get read only access if for some reason
 PRIME is not ready to go by the GO LIVE date.
- Dawn and Patrick have requested direct feedback regarding the matching process and any challenges or ideas for improvement

4. Parallel Process Recruitment

- Two events coming up this week, one at the Springs Preserve and one at the
 Winchester Community Center which will target the Spanish speaking community
- Still working to re-connect with the Starbucks contact. Discussed the current contact and the fact that there may be a need to centralize the contact person within DFS so that the "asks" for a donor or community partner can be tracked as far as frequency, follow through, and follow up. Perhaps something like a quarterly newsletter to donors could be considered to maintain the relationship between interactions. Dawn and Denise will discuss this further and consider a proposal

5. Advanced Foster Care

- RDR has connected with Family Clinical Services to provide an overview of the licensing process
- o There was an information session held October 17th with approximately 15 families
- Only 2-3 families have expressed an interest in continuing. The reasons for the small number of interested families will be explored in order to develop a recruitment strategy for more homes
- o A recruitment proposal is currently being developed specifically for these homes
- 6. Next Meeting-TUESDAY, December 6, 2016 from 12-1:30pm at the DFS Central Office